From: Lewis, Diane < Diane.Lewis@brent.gov.uk>

**Sent:** 04 December 2022 01:16

To: Business Licence <business.licence@brent.gov.uk>

Subject: RE: CONSULT: Review - The Kilburn Arms, 97-101 Willesden Lane, NW6

7SD - 26627

Dear Business Licence Team,

I would like to confirm that I have considered the above proposal with regard to the prevention of public nuisance. On behalf of the Environmental Health I would like to:

Make representations in support of the Review on the following grounds:

The noise caused by loud amplified music (and in particular live music) and vocals is likely to be detrimental to the residential amenity. The nearest noise sensitive property is directly adjacent to the premises, therefore increasing the likelihood of residents suffering from loss of amenity should inadequate measures be taken to reduce the level of noise.

I have met with both the applicant and the Designated Premises Supervisor of the Kilburn Arms with a view of controlling noise levels that are suitable for a mixed commercial/ residential area. I have taken into account the view of both parties. Whilst there is a need to ensure that businesses are able to thrive, we must also take into account the potential for loud amplified music to create a statutory noise nuisance to local residents. On speaking with the DPS and manager of the Kilburn Arms, there is a clear desire to have live music. However, I have recommended the consideration of sound insulation to the wall nearest to the applicants property as noise from drums and other instruments are incapable of being controlled by an amplifier.

Our investigations have included assessment of time and date-stamped recordings made by the applicant using the Brent Noise App conveying loud amplified music and noise from the terraced area after 11pm. The applicant has also reported excessive levels of noise from amplified and live music regularly on weekdays (Wednesdays). Investigations have included visits to the area and officers have noted that on occasion, the front doors have been left open during the playing of live music, increasing the level of breakout music from the premises.

The applicant recently submitted a Noise App recording regarding the playing of loud amplified music at 00:28 on 27/10/22. I have called and emailed the Kilburn Arms and emailed in order to discuss this incident but to date. I have not received a response

I would therefore recommend the following conditions:

- No noise or vibration shall be detectable at any neighbouring noise sensitive premises after 23:00. The level of music at all times shall be arranged so as not to cause a nuisance to local residents.
- All doors and windows shall remain closed during any licensable activity and where a
  door is used for patrons to enter or leave the premises the door shall be lobbied and
  fitted with a self-closing device.
- The rear outside drinking areas shall cease at 22:00 hours
- Notices asking customers to leave quietly shall be conspicuously displayed at all exits
- Customers will not be permitted the talk loudly in the street or to loiter outside the premises.

Signs shall be placed in the garden on the frontage instructing patrons to recognise
the residential nature of the area and conduct their behaviour accordingly -The
management shall reserve the right to ask patrons to move inside the premises or
leave if it felt that they could be disturbing neighbours

Kind regards,

Diane Lewis
Nuisance Control Officer
Community Protection
Resident Services
Brent Council